#### Police Annex A

#### Age Verification policy

'All premises licensed for the sale or supply of alcohol shall operate an age verification policy to assist in establishing a buyers age, before any such sale of alcohol takes place' (Mandatory Licensing Condition)

y management of the second of	
Premises Name and Address:	
	341
Designated Premises Supervisor:	
	· · · · · · · · · · · · · · · · · · ·
Premises Licence Holder:	
Whilst it is understood that alcohol or tobacco can be sold to a peage of 18, this premises operates an 'age verification policy' which person who appears to be under the age of must be asked proof of age before any sale of alcohol takes place.	h means that any
Acceptable Identification:	
Anyone involved in the sale or supply of alcohol at these preadhere to the above policy at all times, failure to comply wil gross misconduct and could lead to a disciplinary or dismiss employment.	l be considered
· · · · · · · · · · · · · · · · · · ·	
DPS Signature:	
Date:	

#### Police Annex A

#### **Staff Member Declaration**

#### Venue

#### **Staff Member**

The sale of alcohol to a person under the age of 18 is an offence which may lead to a fine of up to £5000 and/or a term of imprisonment not exceeding three months. Such a sale will also potentially lead to a review of the premises alcohol licence and could result in the licence being suspended or revoked.

This venue operates an Age Verification Policy, the terms of which you must ask for the production of an acceptable proof of age document if you are in any doubt as to whether the person seeking to purchase alcohol is less than 25 years of age.

Only the following documents are acceptable for proof of age purposes:

- A valid Passport
- A European union photo card drivers licence
- A "Pass" approved card (Citizen or Portman)

If no such document is produced or you have a suspicion that the document presented is not genuine has been tampered with or has been altered then you <u>MUST</u> refuse the sale.

If you believe the customer to be intoxicated through alcohol or drugs then you MUST refuse the sale.

Signs of drunkenness can include:

- Being unsteady on feet
- Slurred speech
- Smell of alcohol on breath
- Glazed eyes

When a sale is refused you MUST make a record of this in the refusal log, recording:

- Date and Time of refusal
- Item refused
- Reason for refusal
- Your name and signature

Anyone involved in the sale of alcohol has a legal duty and responsibility to uphold the licensing objectives. These are:

- Prevention of Crime and Disorder
- Prevention of Public Nuisance
- Public Safety
- Protection of Children from Harm

#### **DECLARATION**

I have read and understood the above policy. I understand that failure to comply with its terms will be treated as gross misconduct and may lead to dismissal from my employment.

I have been given basic underage sales training and I understand my responsibilities with regards to the law.

#### **SIGNED**

**DATE DPS/PLH Verification** 

#### Police Annex A

#### **Licensing Act 2003**

#### Authorisation for the sale and supply of alcohol

(Off Sales)

Name and	l address of lic	ensed pi	remises		
(licence n premises	o) and hereby author or consumption hours.	staff me	ollowing per	bove licens	sed or supply
Signed:				lk ts	-
Name	Date	91	Sign		0 2

#### REFUSALS LOG

DATE/TIME	REASON FOR REFUSAL	DESCRIPTION	STAFF MEMBER
	*		
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<u>£</u> )			w* x
	*		
S (4)		y	7

# OFF-Licence Surgery

Pc Pete Rackham & Rob Anderson-Weaver

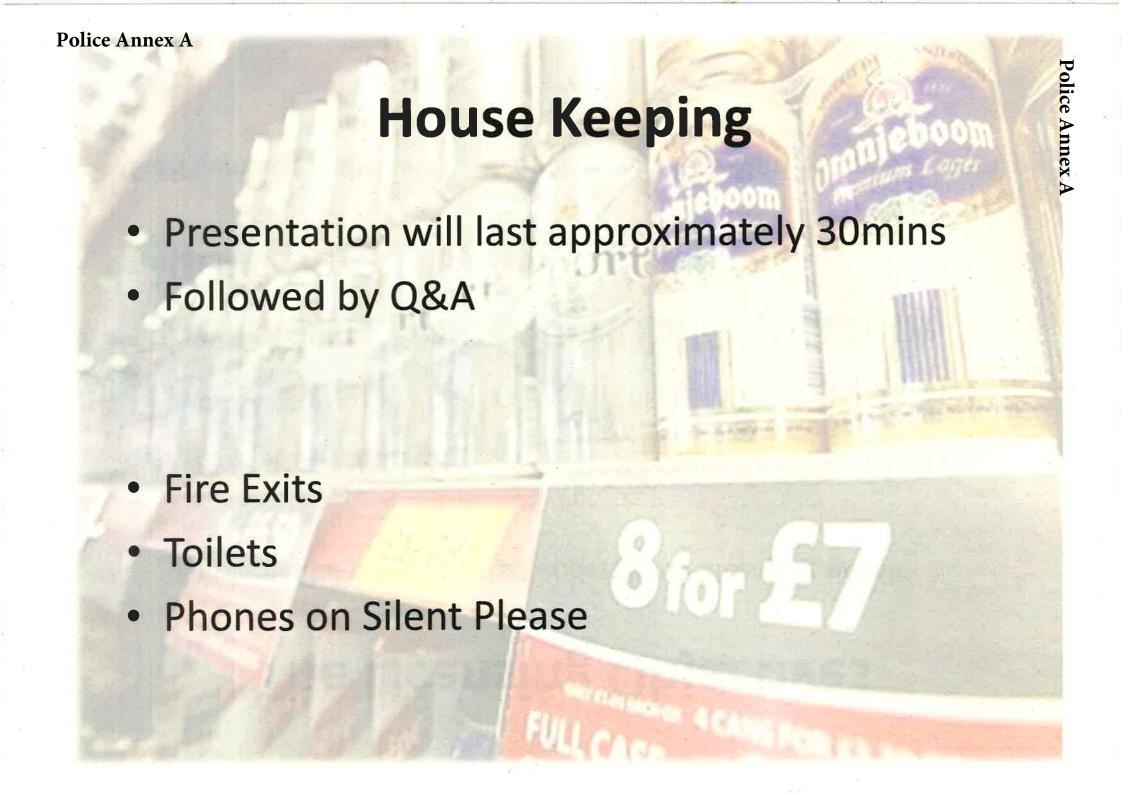
ALCOHOL

### Introductions & Outcomes

- Rob Anderson-Weaver: Health, Safety, Licensing
- PC Pete Rackham: Violent Crime Reduction Officer

#### **Outcomes**

We will provide you with an understanding of the Police and Responsible Authority's expectations when operating an Off-Licence Premises



# The Licensing Objectives

Fundamental principals that underpin the licensing system

- The Protection of Children from Harm
- The Prevention of Crime and Disorder
- The Prevention of a Public Nuisance
- Public Safety

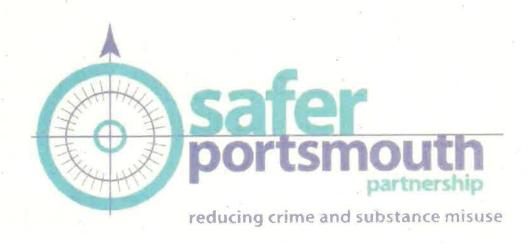
Staff involved in the sale of alcohol, have a legal duty to uphold them.

# How have we got here?

 Over the past year The Police licensing Unit and Safer Portsmouth Partnership have worked together to evaluate the health of the city's Licensed Premises through

Engagement, Education and Enforcement





## Minimum expectations..

- The following slides are examples of what the Police and Portsmouth City Council expect all Off-Licensed premises to uphold regardless of size
- Independent, Symbol or Multiple

Maximum fine of £500

A day of inspections is planned for the coming months

 The contents of this presentation are designed to ensure your compliance with the licensing act and future inspections

# Premises Licence Summary

#### LICENSING ACT 2003

#### PREMISES LICENCE SUMMARY

Granted by Portsmouth City Council, as licensing authority pursuant to the Licensing Act 2003 and regulations made thereunder.

Premises Licence Number: 396

#### Part 1 - Premises details

Postal address of premises, or if no	one, ordnance survey map reference	or
description:		
Lemon Tree		
Railway Station		
Commercial Road		
Post town: Portsmouth	Post code: PO1 2EQ	
Telephone Number: 9282 4377		

Where the licence is time limited, the dates:

Licensable activities authorised by the licence:

Late night refreshment

Retail alcohol sales

Regulated Entertainment consisting of:

Playing of recorded music

#### The times the licence authorises the carrying out of licensable activities:

Late night refreshment

Mon Tue Wed Thu Fri Sat - 23:00 until 23:00

Retail alcohol sales

Mon Tue Wed Thu Fri Sat - 10:00 until 23:00 Sun - 12:00 until 22:30

Regulated Entertainment consisting of:

Playing of recorded music

Mon Tue Wed Thu Fri Sat Sun - 00:00 until 23:59

## Full licence available on request

The Police and authorised persons may wish to inspect your full premises licence to ensure you are operating in line with any conditions attached

Please ensure that it is accessible at all times

We expect staff involved in the sale of alcohol to understand these conditions and adhere to them

Failure to adhere to these conditions will result in a review of your premises licence and a fine of up to £20,000

# Age Verification Policy

All premises licensed for the sale of alcohol must have an 'Age Verification Policy'

The Police and Portsmouth City Council support 'Challenge 25'

IF YOU ARE UNDER 18
YOU ARE COMMITTING
AN OFFERCE IF YOU
ATTEMPT TO BUY
ALCOHOL

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WWW.CHALLENGE25.086

# Training and Refusal Log's

Portsmouth statement of licensing policy requires **all** staff involved in the sale of alcohol to receive adequate training

This should be recorded and training refreshed on a regular basis

We expect refusals of age restricted products to be recorded in a log book or register

This register should be accessible by the Police or responsible authority's when requested

This is the best way to show Due Diligence

Supervisor (sign)

# Refusal Register Minimum Regisce Expectations Expectations BAR: Register 24th 25th August 2013

Sate & Time Reason for Refusal

- Date & Time
- Reason for refusal
- Item refused
- Employee name and signature

- Registers should be checked and signed on a daily basis
- If refusals are recorded digitally these records should be accessible

# **Authorisation & Training**

- We expect each member of staff to be authorised to serve alcohol by a personal licence holder or the DPS
- This will be documented and signed by both parties and records made available on request or displayed
- The Licensing Act 2003 states:

'Every sale of alcohol must be made or authorised by a Personal Licence holder'

## DPS

Designated Premises Supervisor (DPS)

In Day to day control

Main point of accountability

Ensure the premises operates legally

Must hold a personal licence

Without a DPS you are breaking the law

Do your staff understand the term DPS? Is the DPS correct on the premises licence?

### **CCTV**

# SMILE

CCTV is a vital tool for upholding the Licensing objectives

We recommend all licensed premises have CCTV

It is only effective if you know how to use it

Teach your staff so that they can operate it when asked

# YOU'RE ON CAMERA

# Proxywatch

- Proxy sales of alcohol undo everyone's hard work
- We recommend you have a mechanism for preventing proxy sales
- Use Proxywatch to report incidents...
- Offer till-point cards to your customers...

# Reducing the Strength

In an attempt to combat appalling levels of alcohol related hospital admissions in the City, the Police, NHS and Portsmouth City Council have asked you to think about the way you sell alcohol

We asked you to voluntarily remove alcohol that we defined as

# 'Super-Strength'

- -Beers, lager or ciders with an ABV of over 6.5%
- -Sold in plastic bottles or cans at alarmingly low cost
- -Targeted by street drinkers and those with alcohol dependency

# **Tobacco Signage**

- It is a legal requirement that an A3 notice is displayed stating the law regarding tobacco sales
- Without this signage you are breaking the law

what you

IT IS ILLEGAL TO SELL TOBACCO PRODUCTS TO ANYONE UNDER THE AGE OF 18

# Help us to help you

 To make everyone's life easier and to show your support for the licensing objectives we want to see

- 1. Summary on display
- 2. Statutory signage
- 3. Age Verification policy
- 4. A folder containing:

A copy of your full premises licence, refusal register, staff training documentation, Personal licence holder details and authorisation

# Don't let your selves down

- Selling alcohol is a privilege not a right
- You have worked hard to obtain this privilege
- Following the instructions we have provided today will ensure that you keep this privilege
- We want to work with you to support your business and the communities you serve

# 'Tidy' up your licence

# Thank you for listening...

 We are now open to any questions you might have regarding the Licensing Act 2003 and your store's

•Q&A for 30mins